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**Natural Sports Medicine ♦ Chiropractic ♦ Physical Therapy
Massage ♦ Rehabilitation ♦ Performance Enhancement**

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Re: RAPID EMR

To Whom It May Concern:

I had been using my previous narrative report & SOAP note program for nearly 8 years when I made the change to RAPID EMR in January of 2006. Despite my being a beta tester for the company and although I was thoroughly knowledgeable and comfortable with the other program, I decided to make the change anyway. From my initial evaluation of the RAPID EMR program I felt it was a better designed, well thought out program.

RAPID EMR is a very versatile program. It allows the patient to enter & describe their own symptoms in great detail within the RAPID Patient Kiosk. The information is automatically updated in the system and I, as the physician have instant access to this data through my high-speed wireless network. During my encounter with the patient, I'm able to, in real time, enter various physical exam findings, orthopedic tests and chiropractic palpatory findings, as well as the relevant treatments performed.

One thing that really interested me is the ability to make changes to RAPID EMR, customizing all aspects of the program either at the comfort of my desk or on the fly while in a treatment room working with a patient. Narrative reports are easily written and completed after a new patient's initial visit. All pertinent patient data is available to the physician so he or she can complete and document a truly comprehensive physical examination. The narrative reports are impressive. -RAPID EMR affords the doctor to gather outcome assessment data throughout the course of care for their patients. RAPID EMR gives me the ability to easily generate an outcome assessment report, or I can easily paste them into the narrative report.

Overall, my past 10 months with RAPID EMR has been an extremely positive one. The more I use the program, the more I learn about its capabilities. The most impressive aspect of the RAPID EMR program is not the program itself, but the open mindedness of ACOM Solutions itself. The programmers and program developers are extremely open minded and listen to their doctors about our future "wants" and "needs" in regard to the program. They are truly interested in our complete happiness with the program and make sure all of our suggestions for future changes are discussed with their programmers and physician consultants. To illustrate my point, it took only 6 months to have a few of my major suggestions incorporated into the next release of the program. With my old narrative and SOAP program, here I am, still waiting.

Finally, I find it interesting to note that many patients think I have this high-tech cutting edge office now simply because of incorporating RAPID EMR into our office procedures.

I highly recommend any chiropractor who needs good patient documentation software to demo RAPID EMR. You won't be sorry.

Yours truly,

Todd M. Narson, DC, CCSP