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ACOM's RAPID Documentation Software built on Five Key Factors to Documenting Medical Necessity

ATLANTA, Georgia, March 31, 2009 – One of the chief issues Certified Professional Coders encounter in counseling chiropractors is failure in documenting medical necessity properly, despite the fact that it is the key to fair and full reimbursement for services, according to ACOM Senior Vice President Mark Firmin, General Manager of the Healthcare Business Division.

“Insurers expect to see five factors detailed when they evaluate a claim and if any of these are missing, it can trigger actions that are not favorable to the doctor: outright denial, delayed payments, requests for further information and in some cases, an audit of previous submissions.”

- History: RAPID guides the doctor in deriving a comprehensive understanding of the medical necessity associated with treating the patient's condition in the initial visit
- Exam: RAPID forces the most complete exams as well, making the process easier with versatile graphical helpers and checklists, all with associated customizable text
- Diagnosis: RAPID's structure compels doctors to establish an orderly process that provides a complaint analysis far more comprehensive than an unguided process
- Treatment Plan: RAPID links prescribed treatments to the findings of the exam. Such linkage forces validation of medical necessity

- Goals: RAPID forces the institution of goals from the outset by requiring the doctor to go to a “Goals” section prior to exiting the exam form

“RAPID [chiropractic software](#) makes it easy for doctors to tell a case story that is clear, complete, convincing and to the point maximizing collections and eliminating billing challenges by delivering documentation that comprises exactly what insurers need to see,” Firmin said. “Doctors using RAPID experience a dramatic reduction in payback requests and denials and these are the reasons why many CPCs recommend the software to their clients.”

Firmin noted that RAPID [EMR Software](#) is designed to force the proper fulfillment of these requirements automatically as the doctor uses the software in his analysis, planning and treatment, and in the documentation submitted to the third party payer.

About ACOM Healthcare Business Division

The ACOM Healthcare Business Division serves chiropractic and the broader healthcare community with products and services that enhance efficiency, cut costs, increase revenues and propel practice success. ACOM's RAPID software suite simplifies and speeds clinical notes and reporting while supporting compliance, collections and front office operations.

For information about RAPID chiropractic software:

- Call 866-286-5315
- Email rapidinfo@acom.com
- Visit www.acomemr.com

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