

## FOR IMMEDIATE RELEASE

## Palm Aire Medical and Rehab Centers Save Thousands of Dollars in Transcription and Paper Costs by Implementing ACOM's RAPID Practice Software

POMPANO BEACH, Florida, May 26, 2009 - Palm Aire Medical and Rehab Centers, a multi-office network of chiropractic and pain management clinics founded in 2005, has implemented the RAPID chiropractic software from the Healthcare Business Division of ACOM Solutions, Inc. to support the network's clinical notes and documentation, billing and collection and office management functions, it was announced today by Founder/President Dr. Thomas More Manidis, D.C. and ACOM Senior Vice President Mark Firmin, general manager of the Healthcare Business Division.

"We started out with hand-written notes placed in file folders, and progressed to dictation," Dr. Manidis said. "But as the practice expanded we found ourselves spending literally thousands of dollars on transcriptions. After one and one-half years of this we began exploring opportunities to move away from conventional documentation and office management in favor of automated electronic processes. This led us to the RAPID software.

The RAPID software features clinical modules for automating SOAP notes by tapping checklists, images and diagrams displayed on the interactive screen, each of which has standardized or doctor-customized paragraphs of associated text that build the patient file. A sophisticated database organizes the information so that when an interim or final report is needed, it can be produced automatically with the touch of a few computer keys. The system's business management module streamlines and simplifies office management activities and provides advanced billing and collection capabilities.

When the bills are submitted, they carry a level of detail that third party payers appreciate, Dr. Manidis says. "Although insurers are notorious for not paying, we almost always get paid because we provide so much supporting detail and customize each report to the individual patient. If we encounter resistance, we have all of the evidence we need to support our case."

"We conform to Federal mandates for electronic medical records and with minor exceptions, we operate in an efficient, economical paper-free environment. We get

perfect scores on state inspections by the Florida Department of Health in our dispensaries. RAPID software brought our practice into the 21st Century and enables us to operate at a very favorable level of profitability."

## **About Palm Aire Medical and Rehab Centers**

Palm Aire Medical & Rehab Centers is a multidisciplinary, multi-location healthcare facility with state-ofthe-art offices in Ft. Lauderdale, Tamarac, Pompano, and Lake Worth/Greenacres, all in Florida. Collectively, the Palm Aire staff offers many years of experience in the fields of traditional and alternative medicine including internal medicine, family care, orthopedics, physical medicine and rehabilitation, chiropractic medicine, massage therapy and nutritional counseling. The technologically advanced offices are networked electronically and utilize computerized medical records with patient kiosks for rapid data collection and to support clinical notes and documentation, billing and collection and office management. For more information please visit www.palmairemedical.com.

## About ACOM Health Division

The ACOM Health Division serves chiropractic and the broader healthcare community with products and services that enhance efficiency, cut costs, increase revenues and propel practice success. ACOM's RAPID software suite simplifies and speeds clinical notes and reporting while supporting compliance, collections and front office operations.

For information about RAPID chiropractic software:

- Call 866-286-5315
- Email <u>rapidinfo@acom.com</u>
- Visit www.acomemr.com

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